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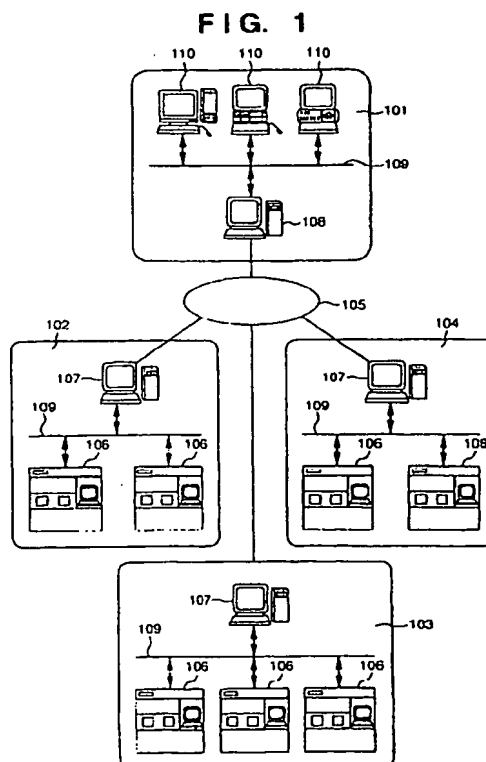
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(54) Remote maintenance system

(57) Factories (102 - 104) have host computers (107) for monitoring industrial equipments (106). Each host computer (107) is connected to a management host computer (108) on a vendor (101) side through the internet (105). The host computer (107) on the factory side detects occurrence of a trouble of the industrial equipment (106) and notifies the vendor side of status information representing a trouble state. In response to this, the host computer (108) on the vendor side notifies the factory side of response information representing a countermeasure against the trouble state.



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EUROPEAN SEARCH REPORT

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DOCUMENTS CONSIDERED TO BE RELEVANT			
Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (IntCl.6)
A	EP 0 051 861 A (KEARNEY & TRECKER CORP) 19 May 1982 * the whole document *	1-30	G05B19/418
A	US 5 212 645 A (WILDES DOUGLAS G ET AL) 18 May 1993 * the whole document *	1-30	
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			TECHNICAL FIELDS SEARCHED (IntCl.6)
			G05B
The present search report has been drawn up for all claims			
Place of search: THE HAGUE		Date of completion of the search: 23 September 1998	Examiner: Hauser, L
<p>CATEGORY OF CITED DOCUMENTS</p> <p>X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document</p> <p>T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons & : member of the same patent family, corresponding document</p>			

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